

**CERC NEMT**  
**ADVISORY COMMITTEE MEETING**

**AGENDA**

Wednesday, September 27, 2017  
1:00 PM – 2:30 PM PST

**Location**  
**COIC, 334 NE Hawthorne Ave, Bend, Oregon**

**Phone-In Instructions**  
1-800-392-9139 & enter Conf ID 489537

- A. Introductions & Welcome
- B. Adoption of Minutes from July 2017
- C. Brokerage Reports - Questions, Comments, Highlights – Tony
- D. Follow-up From Prior Meeting - All
  - ☞ Post-Eclipse Briefing/Take Away Thoughts
- E. New Business - Tamara
  - ☞ CERC Upcoming Goals
    - ⚡ Travel Reimbursement Online
    - ⚡ Comments Online – elsewhere?
    - ⚡ Customer Service survey – suggested questions and distribution routes
    - ⚡ OAR Rule Changes – suggestions
    - ⚡ Other suggestions
- F. Other Business - All
- I. Adjournment

**Next Meeting Tentatively Set for November 29, 2017 @ 1pm**

COIC Contact: Tamara Powell - 541-322-5865 - [tpowell@coic.org](mailto:tpowell@coic.org)