

**CERC NEMT**  
**ADVISORY COMMITTEE MEETING**

**AGENDA**

Wednesday, January 25, 2017  
1:00 PM – 2:30 PM PST

**Location**

COIC, 334 NE Hawthorne Ave, Bend, Oregon  
(Entrance is from the alley – across from Wells Fargo Bank back parking lot)

**Phone In Instructions**

1-800-392-9139 & enter Conf ID 489537

- A. Introductions & Welcome
- B. Adoption of Minutes from November 2016
- C. Brokerage Reports - Questions, Comments, Highlights - Tony
- D. Follow-Up From Prior Meeting - Tony
  - ☞ Status of Call-Out System
- E. Brokerage Update – Tamara
  - ☞ Handling Severe Weather Situations
    - ⚡ How can we meet the medical transportation needs of clients during severe weather events?
    - ⚡ How can we get medical providers more engaged in accommodating client appointments during severe weather events?
- F. Other Business – All
- I. Adjournment

**Next Meeting Tentatively Set for March 22, 2017**

COIC Contact: Tamara Powell - 541-322-5865 - [tpowell@coic.org](mailto:tpowell@coic.org)