

CASCADES EAST RIDE CENTER

ADVISORY COMMITTEE MEETING

AGENDA

Wednesday, March 25, 2015

1:00 PM – 3:00 PM PST

Location

COIC, 334 NE Hawthorne Ave, Bend, Oregon

Entrance is from the alley – across from Wells Fargo Bank & back parking lot.

Phone Number for Those Calling In

1-800-392-9139 & enter Conf ID 489537

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| A. | Introductions & Welcome – | 1:00 |
| B. | Adoption of Minutes (from 1/28/15) | 1:10 |
| C. | Brokerage Reports - Questions, Comments, Highlights | 1:20 |
| D. | Follow-Up From Prior Meeting | 1:40 |
| | ❖ No Show Cards | |
| | ❖ Return Envelopes | |
| | ❖ Ride Match Service | |
| E. | Brokerage Update – Melanie | 1:50 |
| | ❖ OBSS Update – IT Support | |
| | ❖ Volunteer Driver Program Update | |
| | ❖ New Provider – Updated After Hours Coverage | |
| | ❖ CERC Advisory Committee Changes | |
| F. | Service & Policy Challenges - Melanie/DHS Staff/ All | 2:30 |
| | ❖ Please bring questions or challenges to be discussed | |
| G. | Other Business – All | 2:45 |
| | ❖ CERC Logo – Judy Watts, COIC Marketing | |
| H. | Adjournment | 3:00 |

Next Meeting, May 27, 2015

COIC Contact:

Melanie Ybarra 504-3310 mybarra@coic.org